

Building a more resilient Cloud

PagerDuty Operations Cloud™ leverages the power of AI and automation to detect, diagnose and resolve disruptions, ensuring operational resilience.



If you don't have availability, you don't have a customer experience. If you are not using PagerDuty, you are missing the boat."

Andy Jassy, CEO Amazon

PagerDuty Operations Cloud powered by AWS gives you:

Enhanced Operational Efficiency

With over 700 out-of-box integrations with AWS services and partners, PagerDuty empowers customers to streamline and consolidate their tool stack for operational efficiency.

Accelerated Digital Transformation

PagerDuty empowers AWS customers to streamline operations, resolve disruptions and increase productivity for faster cloud migrations and seamless tech adoption.

Improved Digital Customer Experiences

PagerDuty enables customers to deliver a superior user experience with high availability and rapid issue resolution, ensuring retention and satisfaction.

Over a decade of partnership delivering business value

1M

Trusted Users

6k

Joint Customers

65%

of the Fortune 100

Driving business value

91%

Reduction in noise

3 months

Of work automated/year

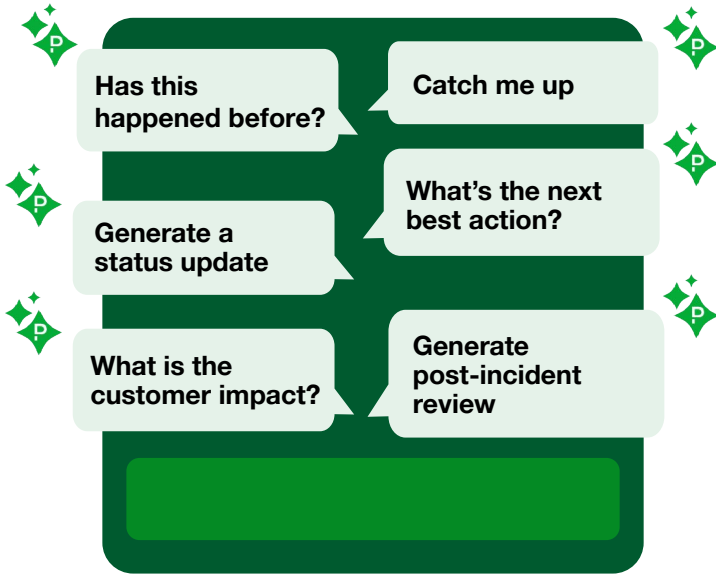
249%

ROI

<12 months

To payback

PagerDuty and AWS joint genAI and automation capabilities help teams anticipate, overcome and learn from operational failures to deliver seamless customer experiences.



Faster, more efficient incident response

PagerDuty Advance genAI capabilities, powered by AWS Bedrock and Claude LLM, surface key incident data and context directly in Slack and Microsoft Teams, reducing operational complexity while saving time and resources.

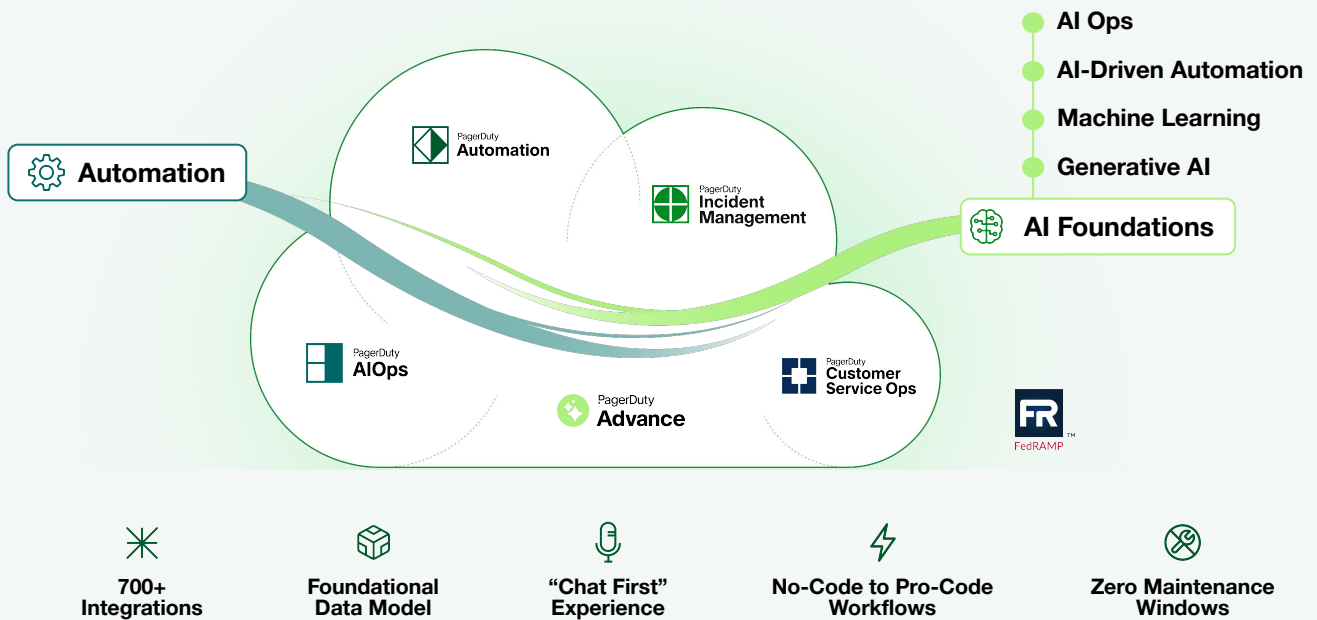
Seamless AWS and PagerDuty data sync

The Amazon Q built-in plugin for PagerDuty allows responders to seamlessly feed system data previously shared with AWS to PagerDuty Advance—without leaving the Amazon Q Business UI. Equipped with this data, PagerDuty Advance becomes an even more powerful tool to help resolve major incidents.

AI security and safety at the forefront

PagerDuty Advance integrates with Amazon Bedrock Guardrails to enforce responsible AI standards against hallucinations and harmful content, helping organizations to maintain the integrity and safety of their operations and customer experiences.

PagerDuty: The AI-First Operations Platform



Trusted by over 20,000 companies, including:



Learn more at pagerduty.com