

Build operational resiliency to power compliance and innovation

Financial institutions have been running fast with new technologies that enable their digital transformation — making them increasingly exposed to cyberattacks. The blast radius can go as far as disrupting entire markets, prompting heavy penalties and fines. To mitigate the risk of operational failures and revenue loss, organizations need a platform that scales teams and powers major incident workflows.

Why PagerDuty?

A global leader in digital operations management, PagerDuty is an automation-led, AI-powered platform to manage the entire incident lifecycle more efficiently. Surface actionable alerts only, automate critical workflows and enhance cross-functional collaboration to deliver reliable, safer customer experiences.



Mitigate downtime and compliance risk.

Built-in automation powers a unified view across tools for rapid resolution and guided remediation ensures critical business service SLAs can be met — while maintaining auditable, traceable records.



Bridge operating models.

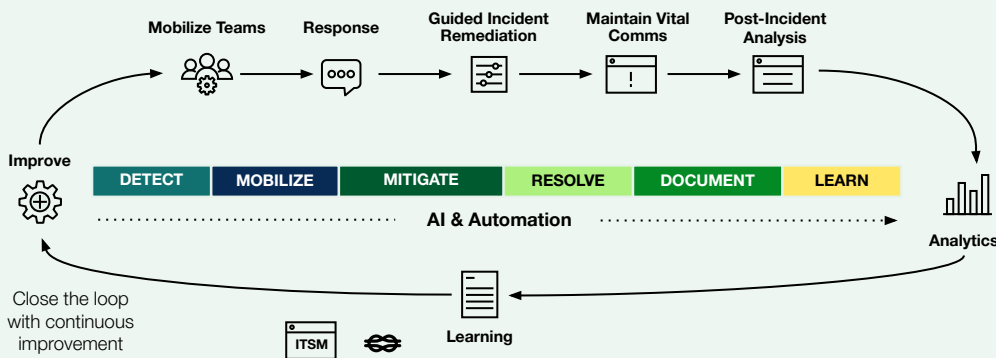
Drive operational efficiency across IT and distributed teams, with embedded standards and service ownership best practices. With clear accountability, your teams spend less time firefighting and more time innovating.



Benefit from fast time to value.

PagerDuty can be configured and implemented in days, not months. With 700+ integrations, it works out of the box, adding value to your existing tech stack and making it easy to adopt.

Power end-to-end incident management



PagerDuty has helped us get incidents to the right set of people faster than ever before, with the touch of a button so that clients can continue to use the trading platform without interruption.

Hamed Silatani
Head of Application Services
IG Group

Leading Innovators in Financial Services trust PagerDuty including 45% of the Fortune 500 financial services organizations



With PagerDuty, financial services institutions can:

Achieve operational efficiency at scale

Reduce manual toil with AI and automation and advanced ChatOps and ITSM integrations:

- Normalize data from disparate monitoring tools and automate diagnostics and remediations.
- Automate critical workflows and get guided remediation throughout the incident lifecycle.
- Manage incidents from Microsoft Teams / Slack.

Drive compliance standards for critical business services

Leverage embedded service ownership best practices:

- Align services directly to responders for seamless mobilization.
- Configure your services at scale, assess their health at-a-glance and run automated testing.
- Benefit from bi-directional sync with major solutions like JIRA, ServiceNow, and BMC Helix.

Engage in proactive communications

Keep internal stakeholders, executives and customers in the loop:

- Use PagerDuty Advance's genAI to generate status updates with a few clicks—and manage mission-critical tasks smarter and faster.
- Provide internal and external partners or customers with visibility via status pages.

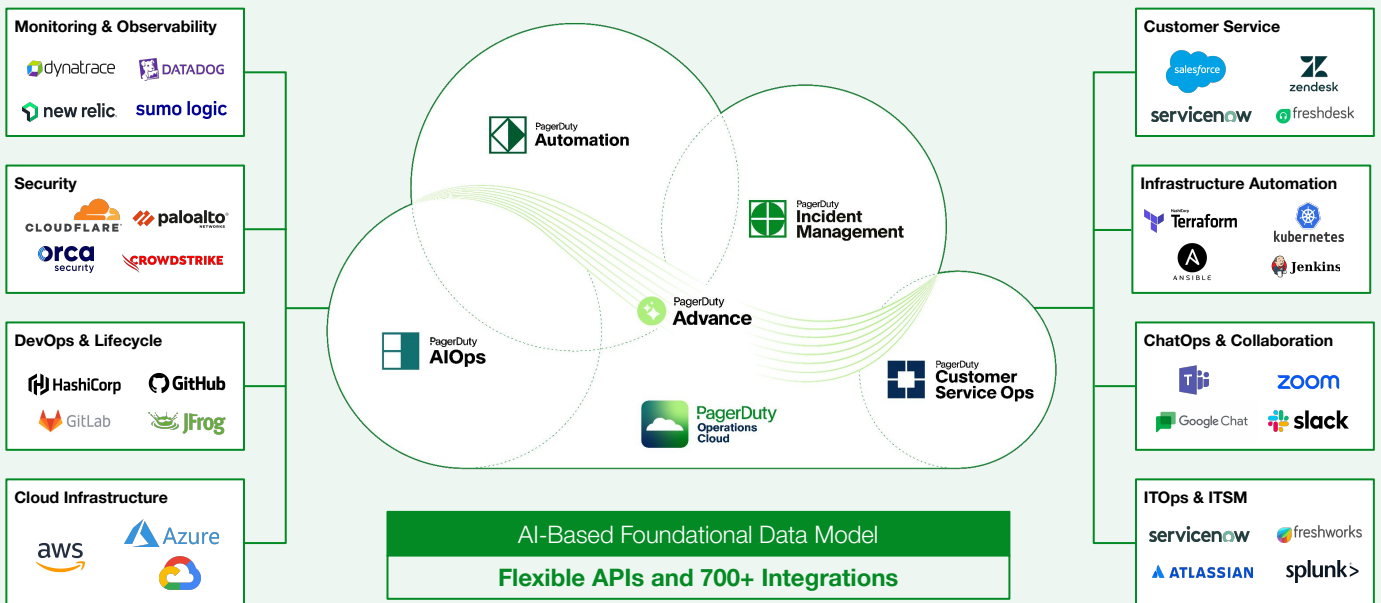
Foster continuous improvement

Turn every incident into an opportunity that reveals how your organization really works:

- Combine data from disparate tools to uncover patterns across incidents, tools, teams and time.
- View and leverage key metrics and insights to proactively improve incident resolution.
- Document and report on all actions taken during response without context switching.

PagerDuty Operations Cloud

Unite teams in a single platform built for operational resiliency to reduce costs, mitigate risk and accelerate innovation.



What our customers see:



795%* ROI



74%* Less downtime

*IDC Business Value White Paper, sponsored by PagerDuty January 2021 | Doc. #US47011820